## TERMS & CONDITIONS

1. **Scope of Work:** Rural Oak agrees to provide construction services as outlined in the agreed-upon project proposal or contract.
2. **Payment:** Clients are required to make payments according to the agreed-upon schedule outlined in the contract. Failure to make payments on time may result in delays or suspension of work.
3. **Change To Orders:** Any changes to the scope of work must be documented in writing and may result in adjustments to the project timeline and cost. Rural Oak reserves the right to adjust the project schedule and pricing accordingly.
4. **Permits and Approvals:** It is the responsibility of the client to obtain any necessary permits and approvals for the construction project. Rural Oak will assist in the process but cannot be held liable for any delays or issues arising from permit acquisition.
5. **Materials and Subcontractors:** Rural Oak reserves the right to use subcontractors and suppliers for certain aspects of the project. All materials and workmanship will meet industry standards and specifications outlined in the contract.
6. **Decoration:** Please note that decoration (including cleaning of the frame) is not part of the quotation unless specified. The handling of oak during the fabrication and erection process can result in surface blueing and water marks.
7. **Liability:** Rural Oak shall not be liable for any damages, including but not limited to, indirect, incidental, or consequential damages arising from the construction project.
8. **Termination:** Either party may terminate the contract with written notice if the other party breaches any of the terms outlined herein. Upon termination, the client is responsible for payment for all work completed up to the termination date.
9. **Entire Agreement:** This contract constitutes the entire agreement between the parties and supersedes any prior agreements or understandings, written or oral.
10. **Defective Goods:** Goods returned shall be replaced if required but shall not constitute the subject of any claim whatsoever. Rural Oak cannot be held responsible for any movement, cracking, twisting or staining of any timber products whatsoever.
11. **Delivery Dates:** quotation and completion dates are given in faith. However, Rural Oak cannot accept responsibility for variations and delays occasioned by causes beyond its control. No cancellation of orders can be accepted without Rural Oak's consent and time shall not be of the essence of the contract.
12. **Works (I):** Once the work has commenced the area of which works are to be constructed and an immediate reasonable area surrounding it shall come under the jurisdiction of Rural Oak.
13. **Works (II):** Workmen will be instructed to take every possible precaution, but Rural Oak cannot be responsible for any damage done to works or installations below ground level.
14. **Works (III):** Unless otherwise agreed, the entire area of the site must be reasonably level, free from all obstructions and capable of carrying any equipment as may be required to carry out the works and unimpeded access to the site must be available to such equipment.
15. **Non-Payment**: All materials and equipment used in the construction or delivered to site shall remain the absolute property of Rural Oak until payment of the contract price is received in full less only the agreed retentions. In the event of nonpayment of the amount due, Rural Oak shall be entitled to remove such materials and equipment without prejudice to the right to receive full amount due under contract.
16. **Additions**: Any deviation from the quoted specification must be the subject of a written agreement.

## PAYMENT TERMS

An initial deposit of 30% of the contract value with order, 50% after fabrication and the balance (20%) on practical completion of the works. For projects £6,000 or less an initial deposit of 50% of the contract value with order, and the balance (50%) on practical completion of the works. All deposits are nonrefundable. By paying the initial deposit you are agreeing to these terms and conditions.

# PAYMENT TERMS & CONDITIONS

**Issued by: Rural Oak**

**1. Payment Due Date**
Full payment is due within 7 days of the invoice date, unless otherwise agreed in writing.

**2. Accepted Payment Methods:**
Bank Transfer (details provided below)
Other methods by prior arrangement only.

**3. Bank Details:**
Account Name: Rural Oak
Sort Code: 20-49-17
Account Number: 20764205
Bank Name: Barclays

**4. Late Payment & Interest:**
In accordance with the Late Payment of Commercial Debts (Interest) Act 1998, Rural Oak reserves the right to charge statutory interest on overdue invoices at 8% above the Bank of England base rate in force at the time will be payable on any amounts overdue, plus a fixed fee of £50–£500 depending on the invoice value.

**5. Retention of Title:**
All materials supplied remain the absolute property of Rural Oak until paid for in full. We reserve the right to recover materials if payment is not received within our stated time frame (7 days of the invoice date).

**6. Disputes:**
Any queries or disputes must be raised in writing within 7 days of the invoice date. Disputes raised after this period may not be accepted.

**7. Project Delays Due to Non-Payment:**
If payment is not received by the due date, Rural Oak reserves the right to suspend ongoing or future works until full payment is made.

**8. Jurisdiction:**
These terms are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the English courts.

**Contact Information:**
Rural Oak
Email: info@rural-oak.co.uk
Phone: 07798 618520
Website: www.rural-oak.co.uk

VAT number: 485196745
UTR number: 6275280842